

## FAQ FOR RECALL MONOLITE/ BELAMI LITE

### AM I AFFECTED BY THIS RECALL?

All **Monolite** bicycles of model year **2010** and all **Belami Lite** bicycles of model year **2011** are affected by this recall subject to the bicycles having the following tube link to the headtube:



[All concerned models](#)

### WHICH CORRECTIVE MEASURES WILL BE UNDERTAKEN?

Concerned clients are therefore requested to immediately stop using these bicycles and to return the bicycle to an authorized BERGAMONT/Scott dealer to have the affected bike replaced by an equivalent bicycle for free.

### WHO IS THE BEST POINT OF CONTACT IF I HAVE QUESTIONS REGARDING THIS RECALL OF BERGAMONT MONOLITE/ BELAMI LITE BICYCLES?

Please contact your local BERGAMONT Store/Shop in the first instance; they have been informed about the recall. They in turn will liaise with the National Distributor who have all the handling instructions to help support your local BERGAMONT/Scott Store/Shop.

A list of all shops and distributors can be found at <https://www.bergamont.com/de/de/dealers/locator>

### WHO WILL ASSEMBLE MY REPLACEMENT BICYCLE?

Your local BERGAMONT / Scott dealer will assemble your replacement bicycle. If you could kindly arrange this before hand with your nearest dealer at a convenient time and date, this will help shorten your waiting time and allow your dealer to take all the appropriate measures required to complete the work in good time.

### DO I HAVE TO PAY FOR THIS REPLACEMENT AND ASSEMBLY?

You do not have to pay for the replacement or the labour cost resulting from the exchange of the affected bicycle.

### TO WHOM CAN I CONTACT IN CASE I CANNOT FIND HELP LOCALLY ?

Please feel free to contact BERGAMONT International using the following email [recall@scott-sports.com](mailto:recall@scott-sports.com). Please fill in all the relevant data requested. We will respond to you promptly. You also might call the following number : +41 264 601 900.

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[RECALL@SCOTT-SPORTS.COM](mailto:RECALL@SCOTT-SPORTS.COM)

In cooperation with the national recall authorities