

## Recall of SR Suntour NEX and NCX Suspension Forks on SCOTT Trekking and E-Bikes

June, 25<sup>th</sup> 2014



[See all affected bikes](#)

**Affected Products:** SR Suntour NEX and NCX suspension forks on SCOTT Sportster, E-Sportster, Venture, E-Venture and Atacama bikes with disc break.

**Model Years:** 2011, 2012, 2013. The recalled products were available in stores from around September 2010.

**Sold at:** Authorized SCOTT dealers worldwide.

**Hazard:** The dropout of the fork can fracture causing the front wheel axle to dislocate from its position in the dropout. This failure may lead to a blocked front wheel and immediate loss of rider control over the bicycle. This can cause accidents with severe injuries.

**Measures:** Consumers possessing one of the aforementioned products should immediately stop using the bike. They are requested to return the product to the store where they purchased said bike or to any other official SCOTT dealer.

**Remedy:**

SCOTT dealers receiving an aforementioned product will exchange the lower part of the NCX fork or exchange the quick release of the NEX fork. This exchange will be free of cost. The bikes will then be safe for use again.

**Consumer Contact:**

For additional information, please contact SCOTT at [recall\(at\)scott-sports.com](mailto:recall(at)scott-sports.com) or call +1 888-607-8365 ext 2012 (USA) or +41 264 60 19 00 (Others).

## BIKES AFFECTED WITH SR SUNTOUR NEX FORKS

218074	Bike Sportster 55 Men	NEX
218075	Bike Sportster 55 Lady	NEX
219722	Bike Sportster 30 Men (CN)	NEX
219723	Bike Sportster 30 Solution (CN)	NEX
219726	Bike Sportster 55 Men (CN)	NEX
219727	Bike Sportster 55 Lady (CN)	NEX
218216	Bike Sportster 45 Men	NEX
218217	Bike Sportster 45 Lady	NEX
219736	Bike Sportster Park Men	NEX
219737	Bike Sportster Park Lady	NEX
220399	Bike Atacama Sport Disc Men (55)	NEX
220400	Bike Atacama Sport Disc Lady (55)	NEX
221832	Bike Sportster 30 Men	NEX
221833	Bike Sportster 30 Solution	NEX
221836	Bike Sportster 55 Men	NEX
221837	Bike Sportster 55 Lady	NEX
221916	Bike Sportster 45 Men	NEX
221917	Bike Sportster 45 Lady	NEX
221920	Bike Sportster Park Men	NEX
221921	Bike Sportster Park Lady	NEX
221922	Bike Atacama Sport Disc Men	NEX
221923	Bike Atacama Sport Disc Lady	NEX
227809	Bike E-Sportster 20 Men black/ gold	NEX
227810	Bike E-Sportster 20 Solution	NEX
227811	Bike E-Sportster 20 Lady black/ white	NEX
227815	Bike Sportster X30 Men	NEX

227816	Bike Sportster X30 Solution	NEX
227817	Bike Sportster X40 Men	NEX
227818	Bike Sportster X40 Lady	NEX
227819	Bike Sportster X50 Men	NEX
227820	Bike Sportster X50 Lady	NEX
227896	Bike Sportster 45 Men	NEX
227897	Bike Sportster 45 Lady	NEX
227900	Bike Sportster Park Men	NEX
227901	Bike Sportster Park Lady	NEX
229027	Bike E-Sportster 20 Men green/blue	NEX
229028	Bike E-Sportster 20 Lady purple/anth.	NEX
230325	Bike E-Sportster 20 Men UK black/gold	NEX
230326	Bike E-Sportster 20 Solution UK	NEX
230327	Bike E-Sportster 20 Lady UK black/white	NEX
230328	Bike E-Sportster 20 Men UK green/blue	NEX
230329	Bike E-Sportster 20 Lady UK purple/anth.	NEX
231242	Bike E-Sportster 15 Men	NEX
231243	Bike E-Sportster 15 Solution	NEX
231244	Bike E-Sportster 15 Lady white/black	NEX
227809	Bike E-Sportster 20 Men black/gold	NEX
227809	Bike E-Sportster 20 Men black/gold	NEX
227809	Bike E-Sportster 20 Men black/gold	NEX

**BIKES AFFECTED WITH SR SUNTOUR NCX FORKS**

218064	Bike Sportster 10 Men	NCX
218060	Bike E-Sportster Men	NCX
218061	Bike E-Sportster Solution	NCX
218065	Bike Sportster 10 Solution	NCX
218066	Bike Sportster 25 Men	NCX
218067	Bike Sportster 25 Solution	NCX
221829	Bike Sportster 10	NCX
221830	Bike Sportster 20 Men	NCX
221831	Bike Sportster 20 Solution	NCX
221843	Bike E-Venture 20 Men	NCX
221844	Bike E-Venture 20 Solution white	NCX
221845	Bike E-Venture 20 Lady	NCX
221849	Bike Venture 20	NCX
224265	Bike E-Venture 20 Solution black	NCX
224552	Bike E-Venture SE (CH) Men	NCX
224553	Bike E-Venture SE (CH) Solution	NCX
227806	Bike E-Sportster 10 Men	NCX
227807	Bike E-Sportster 10 Solution	NCX
227808	Bike E-Sportster 10 Lady	NCX
227812	Bike Sportster X10	NCX
227813	Bike Sportster X20 Men	NCX
227814	Bike Sportster X20 Solution	NCX
227905	Bike E-Venture SE (CH) Men	NCX
227906	Bike E-Venture SE (CH) Solution	NCX
230322	Bike E-Sportster 10 Men UK	NCX
230323	Bike E-Sportster 10 Solution UK	NCX
230324	Bike E-Sportster 10 Lady UK	NCX